

Dated 01/02/2021

Suomen Neurolaboratorio Oy website (www.neurolaboratorio.fi)

Terms and conditions of use

By opening this website, you agree to observe these terms and conditions. If you do not accept these terms and conditions, do not use this website.

Use of website

A, FI-20100 Turku, FINLAND. Telephone +358 2 4140800. Email: info@neurolaboratorio.fi SNL provides the right to browse the website and download material from the same only for personal, non-commercial purposes. The user of the website should store all original material-based copyright information and other proprietary information in all copies of materials s/he has taken. Website materials must not be modified, reproduced, publicly exhibited, presented, distributed or otherwise subjected to public or commercial purposes without advance written

The main producer of this website is Suomen Neurolaboratorio Oy (SNL), Yliopistonkatu 19

The rights to the material contained on this website including copyright are SNL property. The trade name and logo of Suomen Neurolaboratorio are protected identifiers and trademarks.

consent issued by SNL. Use of the material on the website for any purpose on other websites

or in connected online environments is prohibited without written permission.

The use of press releases, other material published on the website, price lists, and other documents intended for the public for public communication is permitted, provided that the source of the information is mentioned when using it.



SNL may at any time, without notice and for any reason, change the terms of use, appearance, content, availability and services provided on the pages or other features of the pages, or terminate the service. SNL may interrupt the provision of service due to maintenance and updating measures for an undefined period of time.

Liabilities

SNL shall not be liable for direct or indirect damage caused by the use of services associated with these pages or electronic services or prevention of use or damage related to these. SNL does not guarantee that the web pages will function without interruption or in an error-free manner. The electronic information published on SNL's web pages is produced only for the purposes of notification without obligation.

The user of the website is responsible for the accuracy of any information s/he has given via the pages as well as its arrival at destination. The user represents and warrants that s/he will not post any unlawful or inappropriate or otherwise unsuitable material as content on these pages. The user shall ensure by all reasonable means that any material posted does not contain computer viruses or is in any other way damaging.

SNL shall not be liable for any material produced or published by a third party that is linked on these web pages.

Personal information

Suomen Neurolaboratorio (SNL) handles personal information in accordance with the EU's General Data Protection Regulation, the Data Protection Act and applicable specific legislation, and looks after the implementation of privacy protection in the processing of all personal data. The user data collected in the services required in registration (appointments, etc.) are part of SNL's client register and are used only for purposes specified in the registers-based privacy



policies. The privacy policies are available on SNL's website. SNL may also process personal data maintained by another registrar (for example, a customer community), in which case the processing takes place in the capacity of a data processor when the responsibility for maintaining the register is elsewhere. In both cases, a high level of data protection is observed. However, SNL may gather, process and analyse information regarding use, traffic and events pertaining to the web pages as well as statistical data related to the pages concerned.

Email and its usage

On an open data network, the confidentiality of email messages delivered cannot be guaranteed. Users should avoid the communication to SNL by email without reliable encryption of personal and confidential or secret information related to others. SNL is not obligated to implement service requests issued by means of open email communication. SNL never delivers medical record information or other material that must be kept secret by email without encryption.

SNL has the right on the basis of a user's request to deliver information to an email address designated by the user. SNL shall not be liable for any direct or indirect damage caused by messages delivered on the open data network.

Applicable legislation

Finnish law shall be applied to any disputes resulting from SNL's web pages or their content. The intent shall be to resolve any disagreement primarily through negotiation or conciliation. Possible situations of conflict that have not been resolved through negotiation shall be dealt with in Turku District Court.



Use of cookies

'Cookies' may be used on SNL's web pages. Cookies represent data illustrating the use of online services that are saved on the terminal equipment of the user. By means of cookies, we are able to develop our web pages' operations and services and ensure that they better match the needs of the website's users.

Cookies containing an anonymous tag can be used to store an IP address, time of visit, browser type used (e.g. Internet Explorer, Firefox, Chrome), pages visited, web address from which the browser has come to the web page, and the server from which the browser has come to the web page, etc. Cookie data can also be used to target advertising by which advertisements can be shown to anonymous browser groups by means of, for instance, re-advertising functions on social media.

If you do not wish cookies being stored on your computer, you can stop their usage. This feature can be activated by adjusting your browser settings in, e.g. the "Cookies and site permissions" section. Cookies can also be re-activated at any time. Please make certain that cookies are in use when you arrange an appointment online. The use of cookies ensures that our website operates the right way for you.

Use of analytics in online appointments

SNL's online appointment system may gather data regarding the way users proceed on the service utilising, for example, Google Analytics. This data is used in the development of the service.

The data includes information about the browser used (operating system, browser, screen resolution), web interface, pages browsed and related information (for example, time spent on the page) and where the page came from (e.g. an advertisement or web page).



All the above data is saved in a completely anonymous manner, so it cannot be linked with any particular person using the website or with the IP address. In other words, the analytics do not accumulate any information by which the user can be identified or recognised. In situations where the website recognises the user, personal information is not gathered. The information is not applied to advertising, nor is it ever transferred to third parties for their use.